Scalable Systems IntelliPayer solution is a next generation healthcare payer solution framework that empowers healthcare payers with a customizable and powerful member, product, plan, claims management and analytics tool powered by real-time analytics on mobile and social platform. With costs rising and revenue slipping, payers are in need of advanced tools to deal with fraud and waste as well as an influx of insured individuals into the market. Predictive analytics combined with real-time reporting and monitoring of claim data empower an organization to modernize the claims process while cutting waste and bridging trust between payers and providers.
The iPad’s mobility and intuitive features empower healthcare payers to map out and assess their claims and stay connected and synchronized, regardless of location.

Social Intelligence is used to monitor and pro-actively search for claimant sentiment, segmentation, use, and trends amongst products. Take a tailored approached to the claim lifecycle.

The cloud allows for integration of Salesforce, social networking, and countless CRMs, ERPs and DBMs of disparate sources to streamline real time information to your mobile employees.

Big Data is collected from a myriad of sources to develop a complete claimant profile and the relationship they have with your company. With Big Data, marketing campaigns will use only the most effective channels and relevant messages.

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GAIN FRESH PERSPECTIVE OF CLAIMANTS FROM DIFFERENT REGIONS THROUGH REAL-TIME OR HISTORICAL DATA ANALYSIS.

VISUALIZATION HEAT MAPS BRING CLAIM DATA TO LIFE BY PRODUCT TYPE OVER A YEARLY VIEW TO OPTIMIZE PRICING AND MLR ANALYSIS.

View data regarding Top 10 claimants by region.

Performance assessment data from last year vs. current year.

Filters claims by policy source, product group and date.

Year wise claim details by product group.

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BETTER UNDERSTAND THE CLAIM LIFECYCLE THROUGH VISUALIZATIONS OF CLAIM PERFORMANCE AND DETAILED GRAPHICAL BREAKDOWNS OF CLAIM AND CLAIMANT DATA.

PROVIDES EASY FOLLOW-UP AND MORE DETAILED ANALYSIS OF CLAIM LOSS, DEMOGRAPHIC DATA AND PRICING OPTIMIZATION.

- Heat map visualization for product performance by month, year and quarter.
- Month wise members registered for current year.
- Top 5 product breakdown.
- Demographic view of claims by city, gender and amount.
- Claim loss analysis by policy source, product category and region.

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PRICING

iNTELLIPAYER can help reduce the amount of overpayments per year as well as virtually eliminate overspending and ensure the accuracy of payment. Avoid instances of processing waste and administrative error through a holistic perspective of important claim data such as medical loss ratio and more:

- Analyze loss adjustment expenses and conduct medical loss ratio (MLR) analysis via mobile.
- Group claims by primary and secondary diagnosis, region and occupation. Break down claims by gender, industry, region, age, benefit and more.
- Monitor the number of HMO enrollees under each provider. View specific information for individual providers with real-time updates and assess inaccurate loss reserving.
- Forecasting with predictive analytics can optimize pricing and localize prices for certain demographics based on income level.

FRAUD DETECTION

Throughout the entire payer industry over $200 billion in losses result directly from faulty processing and administrative waste. iNTELLIPAYER allows for pervasive control of rules and processes to expedite the process of fraud prevention:

- Trend analysis powered by advanced analytics spots patterns that help the system spot claims that are likely fraudulent and address the issue quickly.
- Pre-defined business rules and analytics techniques automate the fraud detection process.
- Access dashboards to analyze the security of transactions and receive notifications as soon as a likely fraud claim is entered into the cycle.
- Cut down of Fraud, Waste, and Abuse costs by proactively monitoring claim processes. Empower business users with powerful mobile tools to prevent fraudulent charges from progressing.
CLAIMS MANAGEMENT

Scaleable Systems claims management application iNtELLIPAYER uses a combination of world class data, advanced analytics and deep industry expertise. Eliminating waste and optimizing claims prioritization are some of the goals of our solution:

- Score and rank claims via an intuitive application for claim editing and claim ranking with seamless access to workers compensation, disability data and unstructured data.
- Approve claims with the help of predictive analytics which identify patterns and trends from historical data on approval decisions.
- Conduct comparative analysis with your organization’s claims data and that of a competitor.
- Identify outliers in the claim cycle that are most likely to be expensive and costly for the organization.

COMPLIANCE

Provide mobile and agile methods for the sharing of information and resources to business users to maximize ROI and day to day operations. Through peer performance and benchmarking features know exactly where your organization stands in the marketplace.

- Instant access and offline storage capabilities for ICD-10. Mobile access to data allows for optimal diagnosis for data driven physicians.
- Custom solutions for HIPAA 4010 and 5010 compliance to monitor all HIPAA transactions across individual providers or regional activity.
- World class testing strategy with iNtELLIPAYER to ensure the accuracy and quality of compliance data.
- Solutions for Medicare, Medicaid, ICD-10, Federal/State Law Compliance, Stop-Loss MGUs, Forensics, HIPAA, COBRA, HMO Data, Insurance Carrier Data

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About Scalable Systems:

Scalable Systems is a global software consulting, development and IT outsourcing company providing both offshore and onshore software solutions and integration services to business enterprises around the globe. Scalable Systems has proven expertise in encompassing low cost, high quality and reliable software solutions and services in areas like Data Warehousing, Business Intelligence, Web and Custom Application Development.